

Greetings

"If I were asked to name the chief benefit of the house, I should say: the house shelters day-dreaming, the house protects the dreamer, the house allows one to dream in peace."

Gaston Bachelard, author of The Poetics of Space

HCC is a home to many. We have families beginning their day ordering school lunch from the Café. Early risers stand guard waiting for community computers to open. Not everyone has the luxury of home computers and internet access. There are line-ups, long ones, at registration as parents with new babies ask: What can we do here? Is there a space for my two year old in the Family Gym class to run? What will I learn in the Positive Parenting class? Those without homes ask: Are there showers, clothes, food, TTC tickets, someone to talk to - I need a safe place to sit, maybe in a corner where no one will tell me to move on. Someone buys an HCC membership - they are new to the community. We have so many people wanting to connect, join, volunteer, and contribute to a dream.

HCC's 2014 Strategic Plan & Vision is the accumulation of many conversations, many dreams. We have a new logo and new web site. To respond to growth, we rethought how to best deliver 73,980 operational hours with less City administration funding, reshuffled work and staff, took some hard earned fundraising dollars and hired additional staff members to make more dreams come true. The need to respond is intensifying. We worry most about those alone in their rented condo, co-op apartment or social housing units, those looking for any job that can take their family a step further. We are disquieted about those struggling with eviction because to feel safe they have turned to closing themselves off with clutter - now their home is not safe for others - they need a better safety plan. We are anxious about all the cute new babies and their tired parents with lack of access to affordable childcare. We grow concerned when we don't hear from a frail senior or search for a mental health service that is not available for a young person. Sometimes that makes us very angry, especially when there is another funeral. We know of too many young lives lost.

Everyone we met has a story - some make us weep and some are joyous - those are the best. These stories form the basis for our 2014 Strategic Plan. In 2013 we celebrated the completion of Toronto Community Housing's new affordable housing opened at CityPlace. Residents celebrated their new homes by candlelight at their Winter Dinner! As you read highlights from 2013 - hopefully you will see how HCC is a special extension of home for so many. We invite you to create dreams - just open our doors!

Tom Litto, Chair HCC Board of Management
Leona Rodall, Executive Director

Board of Management 2013 - 2014

Tom Litto - Chair
Linda Ballantyne - Vice-Chair
Marilyn Roy & David Field - Co-Treasurers
Cliff Ojala - Secretary

Members:

Tendai Mhute, Saida Said, Soni Dasmohapatra*, Councillor Ward 20
*Resigned 2014

About Our Community Centre

Since its beginning in 1991, Harbourfront Community Centre (HCC) has offered a safe and supportive environment for our diverse, multi-cultural neighbourhood. We respond to the particular needs of vulnerable children, youth-at-risk and isolated adults as well as work closely with community members to improve the quality of life for everyone living in our downtown neighbourhood.

We are proud of our accomplishments! Over the past year, HCC offered over 482 HCC program sessions, 2,233 rentals and events, provided 73,980 hours of total operational service, in a 44,950 sq. ft. multi-purpose building! Our building includes The City School, Neo City Café, St. Stephen's Child Care Centre, Waterfront Public School, a commercial kitchen, gymnasium, outdoor lighted basketball courts, playground and a variety of rental meeting spaces.

As a non-profit organization, Harbourfront Community Centre is supported by a volunteer board and is partially funded by the City of Toronto for administrative staffing and building related costs. We rely on donations from community-minded individuals, foundations and corporations to fund the many programs and services that we offer.

We believe that communities remain strong when everyone works together.

Harbourfront
Community
Centre

 **TORONTO**

Cover Page: Starbucks Day of Service, Community & Starbucks
Volunteers worked together

Harbourfront Community Centre 2013 ANNUAL REPORT



627 Queen's Quay West
Toronto, ON M5V 3G3
www.harbourfrontcc.ca
416.392.1509 | hcc@harbourfrontcc.ca

Statement of Operations

	2013 Actual	2012 Actual
Program Revenue		
Grants		
Government of Canada	\$ 127,362	\$ 124,108
Provincial	55,383	53,324
City of Toronto	88,499	105,508
Other Foundations	29,579	37,639
	<u>300,823</u>	<u>320,579</u>
Donations/Fundraising/Other	64,954	93,105
Program and Membership Fees	177,977	159,429
Rental Fees	122,791	108,655
Interest	11,175	10,349
	<u>376,897</u>	<u>371,538</u>
Program Operating Expenditure		
Salaries and Wages	425,806	445,935
Employee Benefits	55,895	61,306
Materials and Supplies	118,041	135,348
Purchase of Services	54,223	48,113
Asset Amortization	3,888	5,029
	<u>657,853</u>	<u>695,731</u>
Excess of (expenditures over revenue)		
Revenue over expenditures - Program	<u>19,867</u>	<u>(3,614)</u>
Administration Operating Expenditure		
Salaries and Wages	814,430	811,329
Employee Benefits	206,902	227,120
Materials and Supplies	69,958	57,345
Purchase of Services	82,728	86,592
Amortization of Capital Assets	3,209	3,377
Amortization of deferred Capital Cont.	(3,209)	(3,377)
	<u>1,174,018</u>	<u>1,182,386</u>
City of Toronto funds - Core Administration	<u>1,174,142</u>	<u>1,196,217</u>
Funding payable by City of Toronto	124	13,831

Our generous Donors

Corporate Partners & Foundations

3Magine Inc	Porter Airlines
Amsterdam BrewHouse	PULP
BizSyz Inc.	Queen's Quay Terminal
Blue Goose Pure Foods	Radisson Admiral Hotel
Canadian Tire Jumpstart	Rainbow Cinemas
Chopra Yoga Centre, QQ	Redpath Sugar
Coal Harbour Properties	RBC, Queen's Quay
Concord Adex – CityPlace	Shoppers Drug Mart, QQ
Corus Entertainment	Sobeys, Queen's Quay
Don's Wholesale Meats	Sonsuh
DTAH (Du Toit, Allsopp, Hillier)	Sony Pictures
FleishmanHillard	Starbucks Canada
Fort York	Starbucks, Queen's Quay
Harbourfront Dental Office	Subway Sandwiches, QQ
Hunters Landing, Liberty Vil.	Sunny Mummy Spa & Boutique
Home Depot - Bradford	TELUS Canada
Kids Can Press	TELUS Toronto Community Bd
Lakefront Clinics	The SPoT Toronto
Loblaws, Queen's Quay	Three60Legal
Lolë Women	Tim Horton Children's Fdtn.
Maple Leaf Quay Project Ltd.	Tim Horton 2119033
Molson Canada	Toronto Star Fresh Air Fund
Mountain Equipment Co-op	Toronto Port Authority
National Ballet of Canada	Walmart Evergreen Green
Neo City Café	Waterview Dental
Nike	Williams Coffee Pub
PawsWay	

City of Toronto

Children's Services	Toronto Public Library - Sanderson Branch
Community Services Partnership Program	Toronto Police Services (14 & 52 Divisions)
Facility Management	Community Police Liaison Committee - 14 Division
Real Estate Services	
Parks, Forestry & Recreation	
Toronto Public Health	

Government Partners

Community Action Program for Children - Public Health Agency of Canada (PHAC)	Ministry of Health and Long- term Care - Elderly Persons Centre
Government of Canada - New Horizons for Seniors	Service Canada - Canada Summer Jobs

Our valued Supporters

Agencies & Community Partners

Arcadia Housing Cooperative	St. Stephen's Community House Childcare
Architecture for Humanity BQNA	The City School, TDSB
Big Brothers/Big Sisters of Toronto (BBBST)	Tropicana Community Services
Centennial College	Toronto Community Housing
College Montrose Children's Place - Ontario Early Years	Toronto Neighbourhood Centres
CUPE Local 343	University of Toronto
David Duronio League	Volunteer Canada
Elite Wellness Services Inc.	Waterfront BIA
Family Services Toronto (GUHD)	Waterfront Public School, TDSB
George Brown College	Waterfront Montessori Children's Centre
Girl Guides of Canada	Windfall Clothing
Harbour Channel Housing Co-op	Youth Employment Services
Humber College	
Kensington-Bellwoods Community Legal Services	
Keys to Serenity – AA	
KidsKare	
Lakefront Medical Pharmacy	
Liberty Village Toastmasters	
Middle Childhood Matters	
Queen's Quay Disabled Sailing	
Ryerson University	
Shadowland Theatre	

**... Thanks to the
many individuals
who supported HCC**



TELUS Day of Giving
Community & TELUS volunteers worked together

Our Growth in Numbers

Strategic work resulted in staff restructuring allowing for 2 new staff positions to achieve our mandate and program expansions:

- 193 programs with 16 new programs - 9.04% increase.
- 482 program sessions with 29 new sessions - 6.4% increase.
- 246 **FREE** program sessions and **\$52,578** for the 2014 Fee Assistance Fund - 15.71% increase.
- 2,700 members with 455 new members - 13% increase.

We delivered
73,980 hours
of operational service - 8.02%
increase.



Organized 22 Annual Special Events:

- Family Literacy
- Black History Month
- Room 13 Talent Show
- International Women's Day
- Garden Harvest Party
- Youth Urban Arts Fest
- Holiday Events and **MORE!**



- **Greetings from the Motherland** was a unique, visual arts project led by photographer Mindy Stricke and funded by Canada Council for the Arts. 9 weeks of collaborative workshops with 15 mothers who explored motherhood through photography, storytelling, performance, music, and sound. A final art exhibit held at Arcadia Co-op celebrated the art created during the project.

Volunteers & Community Leadership
839 volunteers donated **19,577** volunteer hours - **29.88%** volunteer increase.

- We worked with 100+ community partners to deliver programs and services. The value our partners bring by providing program supplies, meals, clothes and skills is **PRICELESS!**
- 75 TELUS employees and their families volunteered a day of their time to spruce up HCC with 30 projects on the TELUS Day of Giving.
- We celebrated the continued success of the Waterfront Good Food Market with a community BBQ attended by 100+ marketers.

We served 216,280 participants of all ages - from almost every neighbourhood across the City!

- **Community Engagement** at its best! \$16,000 cash + 400 Starbucks Day of Service volunteers + expertise from Home Depot and Volunteer Canada + 30 community youth and community leaders = RESULTS: 40 improvement projects completed in 1 day and garden revitalization for Toronto Community Housing residents at Bathurst Quay. **BEST MEMORY EVER!**
- HCC welcomed neighbours settling into Toronto Community Housing's 2 new affordable housing buildings in CityPlace with their first Winter Holiday Dinner prepared by 25 residents.
- HCC's annual **Holiday Gift Drive** provided donated food, clothing and gifts for 75 families with 151 children, 30 isolated adults and seniors. Special thanks to CPLC (Community Police Liaison Committee), Toronto Police Services - 14 Division, Porter Airlines employees, Redpath Sugar, Shoppers Drug Mart, and Concord Adex for their generosity!

Facility Rentals contributed
\$122,791
in financial support to
programs - 11.52% increase.



- 444 Businesses and Community groups rented HCC space.
- At least **2,233 TIMES** in the year our Facility Team set up chairs, tables, microphones, stages, video equipment, volleyball nets and more for community meetings, public forums, City wide planning consultations, educational workshops, movie shoots, children's talent shows, badminton and yoga classes & more!
- 661 people on average visit HCC every day!



Produce from HCC Community Connect Gardens



Baby Boom!

- Positive Discipline Parenting Family Sessions welcomed 17 new families and 32 children aged birth - 12 years.
- Family Gym welcomed 30 new families.
- Lolë White Tour raised funds for a free family yoga program for 40 children and 10 families.
- Parent Advisory Committee organized their 1st Family Fun Fair raising \$2,000 for their program.

350
babies and their families dropped in each week to the Family Programs.

\$48,135 in fee assistance was allocated for ALL programs to ensure accessibility for families and children.

- **Fitness and Wellness** community consultations resulted in revamping recreational passes and fees to ensure equitable access for all.
- Cityfest 2013 at Canoe Landing Park in August was attended by **4,500 residents**, 20 business, 200 volunteers and HCC provided children and adult **recreational activities** to the delight of waterfront families for this 1st ever community event.
- We have a **new** soft surfaced outdoor **basketball court** and shiny **new** gym and dance **floors** inside!

Launched the Food Security program activating 2 Community Workers who reached our most vulnerable of residents.

- **The Food Access** Pilot Project Good Food Box program nourished 30 families.
- **Outreach to Seniors Project** targeted 11 vulnerable adults in need of housing and/or at risk of homelessness, linking them to necessary community supports and stable housing and other financial resources.
- **Together in Movement & Exercise - TIME** program expanded with support from the Toronto Rehabilitation Centre to 5 programs encouraging 40 adults to build their strength and return to active living.
- **Share the Music Program** concert attendees heard the uplifting voices of 30 seniors sharing their musical skills learned over this year-long program.
- **Seniors Advisory Committee** created their first youth scholarship.

Our Children benefited from summer day-camp! \$8,600 in fee assistance was provided to 27 children who enjoyed 39 days of Summer Camp – running, swimming, painting, creating and enjoying summer!

- HCC became a Canadian Tire Jumpstart Community Partner providing HCC children and youth with new opportunities to attend recreational programs in 2014.
- We were part of **One Million Bones Toronto**. 55 HCC children and 20 seniors joined with Designers and Volunteers from Architecture for Humanity: Toronto. We took up the challenge to contribute 100+ bones to the Students Rebuild One Million Bones Challenge - a worldwide project to cover the National Mall in Washington, D.C. with 1,000,000 handmade bones in summer 2013. This project supported CARE's rebuilding efforts in the Democratic Republic of Congo and Somalia.

Our Youth benefited from the **Urban Arts Program**, sponsored by TELUS.

- 40 youth showcased their video and art **SKILLS** to the TELUS Community Board and held a community Urban Arts Showcase Event. It was an awesome time in the recording studio that day as a result of the new green-screen system and newly operational turntable.
- More **TALENT** was displayed in the **Youth Room 13 Art Studio** with 70 youth funded for a 2nd year by the Toronto Port Authority.
- We created 4 Leader-In-Training Youth Positions. 3 youth were successful in finding **JOBS** in the workforce and 1 remained in school.
- 3 youth were **HIRED** under the 2013 Ontario Summer Jobs Strategy through YES. Azel Woldegiorgis and Isabella Brown met the Ministers Duguid, Hoskins, Piruzza and Oraziotti and spoke about how this program benefitted their lives and contributed to their education fund. Way to go Azel and Isabella!
- Galio Fortunato was a recipient of the **Nike Game Changer Award** and 40 youth attended the grand opening of Canada's House of Hoops.



Photograph from HCC Urban Arts Academy